

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687706371629

अनुबंध तिथि | Generated Date : 02-Mar-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/3964841](#)

अनुसूची नाम | Schedule Name: Schedule 2, Schedule 1

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्रारूप Type : Central PSU मंत्रालय Ministry : Ministry of Coal विभाग Department : MAHANADI COALFIELDS LIMITED संगठन का नाम Organisation Name : MAHANADI COALFIELDS LIMITED कार्यालय क्षेत्र Office Zone : MAHANADI COALFIELDS LIMITED	पद Designation : R N PATEL MGR MM संपर्क नंबर Contact No. : 0663-2542461-5313 ईमेल आईडी Email ID : mmpur1a.mcl@nic.in जीएसटीआईएन GSTIN : 21AABCM5188P1Z3 पता Address : MAHANADI COALFIELDS LIMITED, PO - JAGRUTI VIHAR, BURLA, SAMBALPUR, ODISHA-768020, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : Yes प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval : GM (MM)/HoD वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : Ch. Manager (F/MM)	Role: PAO भुगतान का तरीका Payment Mode: Internet Banking पद Designation : B Narasimha AM F ईमेल आईडी Email ID : nb.basanaboina@coalindia.in जीएसटीआईएन GSTIN : 21AABCM5188P1Z3 पता Address : MAHANADI COALFIELDS LIMITED, AT /PO - JAGRUTI VIHAR, BURLA, SAMBALPUR, ODISHA-768020, India

विक्रेता विवरण Seller Details
जेम विक्रेता आईडी GeM Seller ID : 7EB7180000104807 कंपनी का नाम Company Name : SCHILLER HEALTHCARE INDIA PRIVATE LIMITED संपर्क नंबर Contact No. : 09820304310 ईमेल आईडी Email ID : gem.schillerindia@gmail.com पता Address : RS. NO. 15/5 and 15/6, Schiller India, Vazhuthavur Road Kurumbapet Revenue Village,, Villainur Commune Panchayat, Pondicherry, Puducherry, Pondicherry, Pondicherry-605009, - एमएसएमई सत्यापित MSME verified : No एमएसएमई पंजीकरण संख्या MSME Registration number : - जीएसटीआईएन GSTIN: 34AADCS5091B1ZN

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

वितरण निर्देश | Delivery Instructions : null

उत्पाद विवरण Product Details (PAC)						
#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : SCHILLER TFT Display Cardiac Monitor with defibrillator ब्रांड Brand : SCHILLER ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Cardiac Monitor with defibrillator (Q2) मॉडल Model: Defigard 400 एचएसएन कोड HSN Code: HSN not specified by seller	1	pieces	498,950	NA	498,950
2	उत्पाद का नाम Product Name : SCHILLER 12 Channels ECG Machine ब्रांड Brand : SCHILLER ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : ECG Machine (Q3) मॉडल Model: Cardiovit AT 102 G2 एचएसएन कोड HSN Code: HSN not specified by seller	1	pieces	330,000	NA	330,000
कुल ऑर्डर मूल्य Total Order Value (in INR)						828,950

परोषिती विवरण | Consignee Detail

क्र.सं. S.No	परोषिती Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By
1	पद Designation :- ईमेल आईडी Email ID : kunachandra.polai@nic.in संपर्क Contact : 0663-2542560- जीएसटीआईएन GSTIN : 21AABCM5188P1Z3 पता Address : Anand Vihar Hospital, At/Po: Jagriti Vihar, Burla, Sambalpur-768020, SAMBALPUR, ODISHA-768020, India	SCHILLER TFT Display Cardiac Monitor with defibrillator	-	1	02-Mar-2024	01-Apr-2024
		SCHILLER 12 Channels ECG Machine	-	1	02-Mar-2024	01-Apr-2024

Product Specification for SCHILLER TFT Display Cardiac Monitor with defibrillator

विनिर्देश Specification	उप-विनिर्देश Sub-Spec	मूल्य Value
Standards	Conformity to Certification (In case of EU CE/CE European certification from notified body)	European CE
	Certification number and date	G11063310003 & 14/05/2021
	Conformity to Manufactures Certification	ISO 9001 & ISO 13485
	Conformity to Safety Standards	IEC 60601-2-4 or Equivalent BIS
Performance Parameters	Capability parameter of defibrillator	ECG monitoring, external defibrillation, external pacing (transcutaneous), internal defibrillation and recording
	Technology of defibrillator	Biphasic technology
	Modes in defibrillator	Automated external defibrillation and manual
	Maximum energy selection in joules	200
	Capability of ECG Monitoring	ECG leads , multi function electrodes , paddles
	Number of wave-forms	4
	Patient compatibility to defibrillate	Adult , pediatric patients
	Type of display	TFT
	Size of display screen in inch	8
	Provision to display ECG waveform on bright high resolution display	Yes
	Facility to have synchronized cardio version	Yes
	Ability to display CPR index on screen real time	No
	Ability to filter out CPR artefacts to see organised rhythms without interrupting chest compression	Yes
	Provision of within built rechargeable battery	Yes
	Battery backup to deliver number of shocks at maximum energy	75
	Weight of defibrillator with battery and paddles in Kg	7
	Provision of in built recorder	Yes
	Provision of printing ECG trace & stored information	Yes
	Facility of External non-invasive pacing	Yes
	Type of external transcutaneous pacing modes	Both Demand mode and fixed mode
	Pulse width of External non-invasive pacing in milli seconds	40
	Ability to measure chest compression rate and depth in real time with visual feedback on screen with rate and depth indicator	Not Provided
	Facility to monitor EtCO2	Yes
	Facility to monitor NIBP	Yes
Facility to monitor SPO2	Yes	
Upgradability to monitor EtCO2	Yes	
Upgradability to monitor NIBP	Yes	
Upgradability to monitor SPO2	Yes	
ECG monitoring	Using 3 lead	
Provision of user selectable alarm settings	Yes	
The machine should work on mains as well as on rechargeable battery	Yes	

	Ability to select energy from paddles	Yes
	Ability to charge and discharge through paddles as well as from main unit	Yes
	Facility for internal defibrillation	No
	Charging time for maximum energy in seconds	5
	Mechanism of self test of unit	Automatic and manual
	Unit should do self test with facility to give printout of defibrillator testing report and also have code ready indicator on unit	Yes
	Provision of stainless steel trolley with lockable castors	Yes
	Suitability of defibrillator for transport on ground (ambulance)	Yes
	Defibrillator suitable to use at high altitudes and in air craft	Yes
	Defibrillator should display selected energy	Yes
	Defibrillator should display delivered energy	Yes
	Suitability of defibrillator for transportation in air (aircraft)	No
	Availability of suitable protection for dust and water	Yes
Accessories	Li-ion Battery	1
	ECG cable	1
	NIBP pediatric cuff with hose	Not provided
	NIBP adult cuff with hose	1
	Reusable airway adaptor to be used with ETCO2 main stream / side stream sensor and cable	1
	Disposable airway adapter with EtCO2 mainstream sensor and cable	Not provided
	External defibrillator paddles (pediatric in built in adult)	1
	Multi Function Defibrillator & Monitoring pads/gel sheets	5
	Recorder paper roll	10
	Reusable CPR feedback sensor/or similar product reused	Not provided
Miscellaneous Parameters	Warranty (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	5
	Original User / Technical manuals to be supplied in English in hard and soft copy	Yes
	Original copy of operating and service manuals to be supplied in English in hard and soft copy	Yes
	Calibration and preventive maintenance certificate has to be provided as per requirement	Yes
	Installation, Demonstration and training to be provided at consignee end at any part of country	Yes
	The Principal Manufacturer Must Have Direct Presence/approved service center In India	Yes
	Advanced maintenance task required shall be documented and procedures required for local calibration and routine maintenance and list of imp spare parts with accessories along with part numbers to be furnished	Yes
	Availability of toll free facility for technical support maintained by OEM or authorized agencies	Yes
	Provide Certificate from the principal that spare parts will be available from next 10 years at the time of supplies to the buyer	Yes
	Copies of all certifications to be provided to buyer on demand at time of supplies	Yes

खरीदार परिभाषित अतिरिक्त विशिष्टता के लिए | Buyer Defined Additional Specification for SCHILLER TFT Display Cardiac Monitor with defibrillator

विनिर्देश Specification	मूल्य Value
(1) Facility to Monitor EtCO2	Yes
(2) Facility to Monitor NIBP	Yes
(3) Facility to monitor SPO2	Yes

Product Specification for SCHILLER 12 Channels ECG Machine

विनिर्देश Specification	उप-विनिर्देश Sub-Spec	मूल्य Value
Certificates	Confirmity to standards	European CE
	Certification number and date	G10415050120 & Date: 17/04/2019
	Confirmity to safety of electromagnetic compatibility	IEC-60601-1-2:2001 (or equivalent BIS)

	Conformity to safety standard	IS - 13450 / IEC60601-1-2005
Performance Parameters	Purpose	ECG machine is primary equipment to record ECG signal with interpretation which is required for recording and analyzing the waveforms with software.
	Operating modes of ECG Machine	Automatic, Manual and Rhythm
	ECG machine should have ECG lead annotation facility	Yes
	Leads which is in ECG machine should be able to acquire simultaneously and interpret them	12
	Number of channels	12
	ECG machine should acquire lead ECG for both adult and paediatric patients	Yes
	The ECG machine should have facility to show lead fail indication	Yes
	The ECG machine should have facility to show lead reversal indication	Yes
	The ECG machine should have facility to show the impedance to quality check of connection	Yes
	Acquisition time for ECG Machine in sec	10 sec
	Digital sampling rate for Pacemaker spike detection	8000 s/sec/channel
	Recording of digital sampling for pacemaker	1000 s/sec/channel
	ECG machine should have real time colour backlit display of ECG waveforms with signal qualify indication for each lead	Yes
	ECG machine should have frequency filters	Artifact, AC and low and high pass frequency filters
	Number of ECGs which can be store in ECG Machine	151-200
	ECG machine should have full screen preview of ECG report for quality assessment checks prior to print	Yes
	Type of inbuilt screen	LCD
	Size of screen in inches	7
	Display resolution of ECG machine in pixels	640 x 480
	ECG machine should have interpretation facility of the amplitudes, duration and morphologies of ECG waveforms and associated rhythm for adult and pediatric patient	Yes
	ECG machine should have alphanumeric keyboard for patient data entry	Hard keys
	Size of printing paper	A4
	Resolution of digital array printer using thermal sensitive paper in ECG Machine in dpi	200 dpi x 500 dpi on 25 mm/sec speed
	ECG machine report format	Report formats of 3x4; 6x2, Rhythm for up to selected leads, 12 lead extended measurement, 1 minute of continuous waveform data for 1 selected lead
	Provision of battery	Yes
	Battery capacity	50 ECG or 1 hour of continuous rhythm recording on single charge
	Connectivity to ECG Machine	LAN
	Storage on external portable memories	USB support
	The individual patient lead should be change without replacing the whole patient cable assembly	Yes
	Noise level in dba	45
Weight of ECG Machine in Kg	4.5	
Frequency in Hz	300	
Availability of latest interpretation software	Yes	
Wireless acquisition module with RF technology	No	
System should have the dedicated software to download the ECG form machine in PDF format	Yes	
Warranty (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	5	
User and service manual of ECG Machine	Yes	
Environmental Parameters	Operating temperature and humidity	temperature of 10-40 degree C and relative humidity of 15-90%

Trolley	Provision of trolley	Yes
	Material of Frame of trolley	SS 304
	Material of Top of trolley	SS 304
	Number of castors	4
	Number of brakes for castors	2
	Height of trolley in inch	30 INCHES OR MORE
	Provision of railing for top shelf	YES
	Availability of suitable cable arm having holder for ECG cables when not in use	YES
Power Supply	Power input	220-240 V AC, 50 Hz fitted with Indian plug
	Length of power cable in meter	3
	Resettable over current breaker shall be fitted for protection	Yes
Accessories	ECG Machine 12 leads with interpretation	1
	Patient Cable	2
	Chest Electrodes Adult (set of Six)	1
	Chest Electrodes Paediatric (set of Six)	2
	Limb Electrodes	2 for adults and 2 for paediatric
	Thermal paper for 500 patients	2 SET
	Power cable for charging	Yes
	Supplied with Clip electrode	Yes
Reports	Manufacturer shall be ISO certified	ISO 13485
	ISO certification details such as date and number	Q50415050115 & Date: 09/08/2021
	Availability of test report from govt/ NABL/ILAC accredited lab covering all parameters	Yes
	Test report number , In case test reports not available , put NA	NA
	Test report date, In case test reports not available , put NA	NA
	Name of test lab , In case test reports not available , put NA	NA
	Address of test lab , In case test reports not available , put NA	NA
	Copies of all test reports to be provided to buyer on demand at time of supplies ,	Yes

शुद्धिपत्र | Corrigendum

1. तक बढ़ाया गया | Extended Upto : 2023-11-06 13:00:00

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	10.00

बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा | The bidder shall furnish ePBG as applicable as per bid's terms and conditions

नियम और शर्तें | Terms and Conditions

1. Special terms and conditions- Version:2 effective from 21-10-2022

- 1.1
- All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organisation (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
 - The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
 - The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
 - Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.

5. Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
6. Source of supply: It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
7. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
8. Spare Parts: Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.
9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
10. Electrical safety checking: Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
11. Software: All software updates should be provided free of cost during warranty period.
12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

- 1.2.
 1. All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organisation (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
 2. The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
 3. The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
 4. Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
 5. Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
 6. Source of supply: It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
 7. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
 8. Spare Parts: Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.
 9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
 10. Electrical safety checking: Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
 11. Software: All software updates should be provided free of cost during warranty period.
 12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

3. Buyer Added Bid Specific Terms and Conditions-

3.1 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

3.2 Warranty:

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

3.3 Warranty:

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

3.4 Service & Support:

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3.5 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

3.6 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

3.7 Certificates:

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

1. CE/FDA/BIS/IEC certificate, 2. ISO certification of the OEM/bidder and 3.Product Brochure by the OEM stating all parameters.

3.8 Certificates:

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

3.9 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

- (a) **Security BG: (ePBG in BID):** The ePBG in the bid condition is considered as a Security deposit. @10% of the order value for delivery period plus two months from date of issuance of order will be applicable. In case of failure to supply the material within scheduled delivery time the BG should be extended proportionately by the seller to cover the extended delivery period.
- (b) **PBG:** The successful tenderer shall be required to furnish a Performance Guarantee equivalent to 10% value of the contract to cover the warranty/ guarantee period. The validity will be start after the supply and commissioning of all the equipment covered in the contract and should be valid till warranty plus three month. The SDBG can be converted in to PBG.
- (c) **Product / Product delivery** should comply with, ensuring the quality of service, protection of the environment and health & safety during and after their activities, as per Company / Govt. Norms
- (d) **Mahanadi Coalfields Limited (MCL)** has on boarded the treds platform through Receivables Exchange of India Limited (RXIL). Treds is an online discounting platform primarily meant for MSME vendor to get their trade receivables financed through auction mechanism where multiple financiers can participate in a very transparent manner. MSME vendors of MCL are requested to register themselves on RXIL treds platform to avail the above benefits. For more details, visit: <https://www.rxil.in/>

3.10 Forms of EMD and PBG:

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

MAHANADI COALFIELDS LIMITED

payable at
Sambalpur

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

3.11 Forms of EMD and PBG:

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

3.12 Forms of EMD and PBG:

Bidders can also submit the EMD with Banker's Cheque in favour of

MAHANADI COALFIELDS LIMITED

payable at
Sambalpur

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

3.13 Forms of EMD and PBG:

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

Mahanadi Coalfields Limited

payable at
Sambalpur

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

3.14 Forms of EMD and PBG:

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Mahanadi Coalfields Limited

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

3.15 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file](#).

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.